
Kevin Dorr

Business Intelligence Professional

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EXPERIENCE

BI Team Lead, Camp Springs, MD - *Anika Systems, Inc*

OCT 2022 - PRESENT

- Lead a team of 12 data analysts and engineers in the Business Intelligence Branch of the Chief Data Officer.
- Oversee suite of 32 enterprise-grade products for 11k internal users.
- Mine data to improve case adjudications and customer journey.
- Implemented various improvements in line with the maturity model.
- Contribute to winning RFPs as data analytics SME, ensuring solutions align with win themes.
- Serve as Tableau Site Admin for Office of Performance & Quality
- Tools: Databricks, AWS, Jira, Tableau, GIS, Python, Git, GitHub, Spark SQL, Salesforce, Verizon EDW, Visio, Sharepoint

Sr. BI Consultant, Camp Springs, MD - *Ambit Group, LLC*

JUL 2021 - OCT 2022

- Taught “Dashboards 101” course in Analyst Basic University
- Presented “Dashboards Best Practices” at SCOPS Datathon and OPQ TEDi Talk for 500+ analysts and business leaders.
- Developed enterprise-grade dashboards for a Tableau Server deployment with over 8,000 licensed users.
- Tableau Site Administrator for Office of Performance & Quality (OPQ).
- Tools: Databricks, AWS, Jira, Confluence, Git, Github, Tableau Desktop, Tableau Site Administration, ESRI ArcGIS, Python, Spark SQL

Team Lead - BI Analyst, Overland Park, KS - *Cerner Corp (now Oracle)*

AUG 2019 - JUL 2021

- Led a team of 16 Business Intelligence Developers in the development and maintenance of dashboards serving 76 healthcare provider clients in the revenue cycle space.
- Conducted analysis of providers to derive reporting benchmarks.
- Conducted analysis of client delivery performance and presented to CFO to mitigate litigation risk regarding statement of work.

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- Skills: Oracle SQL, Microsoft SQL Server, Transact-SQL, Tableau Desktop, Tableau Server, SSIS, health codes, adjudication process, PowerBI, Jira, XML parsing.
 - HFMA Certified Revenue Cycle Representative (financials for healthcare case management and adjudications)

Solutions Innovator, Overland Park, KS - *Stonecrop Technologies, LLC*

JUN 2018 - JUL 2019

- On the key account management team for our largest client, served as liaison between our client's Supply Chain Data & Analytics team and our internal teams (DevOps, Warehousing, Order Processing).
- Championed and led the execution of process improvements, problem identification and resolution, and data observability across operations.
- Analyzed supply chain and inventory turnover performance metrics.
- Skills: Project Management Professional (PMP), PostgreSQL, MS SQL Server, Oracle SQL, SSIS, MS Access, Tableau Desktop, Tableau Site Administration, Warehouse Management System, Ruby on Rails, Python, Jira (Scrum & Kanban), Fedex API

Owner - Analyst, Kansas City, MO - *Splash! Internet Marketing, LLC*

APR 2017 - MAY 2018

- As co-owner of a B2B small business, I was directly involved in every aspect of the business: lead generation, contract negotiation, client delivery, project management, progress reports to customers, website design and development, campaign marketing analytics, accounting, finance and business model strategy.
- Skills: LAMP tech stack (Linux, Apache, MySQL, PHP), JavaScript, HTML, CSS, Cloudflare (CDN), Google Ad Manager, Facebook Ad Manager, SpyFu, Wordpress, Unbounce, Elementor, Affinity Designer, GDPR, Google Analytics, Facebook Pixel, Zoho CRM, Zoho Projects
- Award: 400% growth in project revenues over the first 12 months.

RF Engineering Tech, Newbury Park, CA - *Skyworks Solutions, Inc.*

AUG 2014 - APR 2017

- On the R&D engineering team developing amplifiers for Samsung and Apple smartphone 4G LTE (bands 7, 40, 41), I configured and ran radio frequency test equipment to analyze prototype performance across frequencies and power. Analyzed performance metrics including VSWR, ACLR, EVM, Po/Pi, spurious emissions, output power/efficiency.
- Evaluated process and tests for reproducibility and repeatability.
- Skills: C++, spectrum analyzer, oscilloscope, power meter, Excel, VBA, component tuning, Smith charts.
- Awards: Top Performer Award (Top 10% among peers)

Division Supervisor (FC1/E6), San Diego, CA - *United States Navy*

SEP 2008 - AUG 2014

- Led 3 workcenters of technicians in the operation and maintenance of the AEGIS combat system, a computer-based command and decision interface with various systems (i.e. phased-array radar, fault resistant server architecture, Cisco networking, Unix environment).
- Skills: Unix, RedHat Linux, Network ACLs, rack-and-stack servers, TCP/IP, preventative maintenance (PMS), gauge calibration, ERM, ORTS, AEGIS Display System, cooling systems, SPS-67
- Certs: Cisco Networking (CCENT), Electronics Tech (8k hours)
- Awards: Best of the Best (top 1% of 800 students), Sailor of the Quarter Nomination, Early Promotable Evaluation

AWARDS

- Letter of Commendation from CDO for Director Priority results - 2023
- Letter of Commendation from CDO for FTEs saved - 2022
- Top Performer Award for Test Variable Analysis Tool - 2016
- Nominated Sailor of the Quarter (DDG-104) - 2014
- "Best of the Best" award, recognized as top 1% of 800 students - 2009
- Promoted to E-6 in under 6 years
- First Class Exam 97 percentile
- Honor Graduate Navy Technical School
- ASVAB 99 percentile

SECURITY CLEARANCE

- Secret (Lapsed - 2018, US Navy)
- Public Trust (Active - DHS/USCIS)

CERTIFICATES

- Project Management Professional (PMP, lapsed - 2021)
- AWS Cloud Practitioner Certificate
- Cisco Networking Technician (CCENT)
- Electronics Technician Journeyman (8,000 hour apprenticeship)
- HFMA Certified Revenue Cycle Representative (CRCR) 2019
- Tableau Desktop Specialist Certificate
- Tableau's Iron Viz 2024 Participant
- Foundations of User Experience (Google)

EDUCATION

Pepperdine University, Malibu, CA - *M.B.A in General Administration*

JAN 2015 - DEC 2016, GPA: 3.89

Excelsior College, Albany, NY - *Bachelors in Operations Management*

JAN 2011- AUG 2014, GPA: 3.88

US Navy Technical School, Dahlgren, VA - *EE Associates Equivalent*

JAN 2009 - OCT 2010, Honor Graduate